

Effective August 26, 2022

Dear Guests,

Following is the latest update on Mittersill's Covid-19 recommendations. Please note that NH individual and private businesses can choose to mandate masks or have other requirements while in their buildings, on their property or grounds. Our requirements may change as we will implement government protocols and recommendations by the CDC as they evolve.

We'd like to encourage everyone to plan and prepare for your trip before you ever leave your home. That said, please be sure to pack your patience. We are confident that if we all work together to follow the guidelines your vacation will be fun, relaxing and memorable.

Here are some things to keep in mind when you travel to our resort:

- Face masks are now optional but strongly encouraged, we continue with the best practice of social distancing.
- Circumstances, when on property, that require a mask and to help ensure safety: At the front desk, this includes at check in and check out at well.
- For the collective safety of guests and team members, our team will be wearing masks when entering occupied guest units.
- We are continuing many Covid-19 safety protocols, which include detailed sanitizing of units and various common areas. We strongly urge you to continue to be careful and follow good hygiene practices, especially when in public spaces.

Should you have questions, please feel free to call Guest Services.

Your cooperation, patience and understanding are greatly appreciated!

Thank you, The Staff and Management Mittersill Alpine Resort



DURING YOUR STAY... MASKS ARE OPTIONAL WHEN INSIDE THE FACILITY.

The safety and well-being of our customers and employees is always our top priority. While masks are not required at this time, please respect those who choose to wear one. Please maintain social distancing. Our procedures may change as we will implement government protocols and recommendations by the CDC as they evolve.

Face masks are mandatory at the front desk, this includes at check-in and check-out.

AMENITIES: (With Social Distancing Restrictions)

Lobbies and/or common areas (Limited to groups of 4-6 people) Indoor Pool (Limit to 27 people max) Outdoor Pool Seasonal (Limit to 35-40 people max) Jacuzzi (Limit to 6 people max) Hot tub (Limit to 2 people max) Game Room (Limit to 8 people max) Fitness Room (Limit to 8 people max) Sauna (Limit to 2-4 people) Playground (Limit to 8-10 people max) Tennis Court (limited to 4 total people or less on the court at a time) Basketball Court (limited to 6-10 total people or less on the court at a time) Guest Laundry (Limit to 2 people max)

BARON'S PUB/ THE ALPINE ROOM: Is available to registered guests, maintaining social distance in groups of 6-10 people. A room key must be presented. Subject to NH State Liquor and Place of assembly laws. Not available for private functions. Guests cannot bring in their own food or beverage. See the Owner Services for more information.

DAY USE OF RESORT FACILITIES: Use is subject to the preferential rights and persons occupying units at the time. Owners must call ahead and contact the Resort to check on availability and the staff will try to accommodate you if actual conditions make it possible. Not available on Fridays. No walk-ins.

VISITORS: To help safeguard our guests and associates, only registered guests who are staying at Mittersill Alpine Resort are permitted on the premises and the use of the facilities. If you are meeting with friends and/or family, please notify us at time of reservations or during your stay.

Mittersill Alpine Resort is a private entity, its amenities and property are available only to our registered guests. Use of the resort is not available to those visitors, renters or owners within Mittersill Village. Mittersill Resort is <u>not</u> affiliated with rentals through Airbnb, Realty Companies, or the privately owned Mittersill Village townhomes/chalets.

Mittersill Alpine Resort is <u>not</u> affiliated with the operations of Cannon Mountain Ski Area, the Mittersill Terrain Ski Area or Franconia Ski Club. The Mittersill Terrain Ski Area, as a part of the Cannon Mountain Ski Area, is owned and operated by the State of NH, Division of Parks and Recreation, managed by Cannon Mountain & Franconia Notch State Park